



Keeping You Informed About Medicare / Medi-Cal Integration

Coordinated Care Initiative Monthly Update: May 2019

[Click here for an accessible version of this newsletter.](#)

Announcements and Updates

June CCI Stakeholder Update Webinar

The next CCI stakeholder webinar will be held on Thursday, June 13, at 10 a.m. [Register for the webinar.](#)

DHCS Releases Cal MediConnect Behavioral Health Integration Summary Report

One primary focus of Cal MediConnect (CMC) is to better coordinate and integrate behavioral health care service delivery for dual eligible members. The Department of Health Care Services (DHCS) released a new summary report detailing the CMC plans' wide range of strategies, best practices, and lessons learned to better integrate behavioral health services with physical health and other services for CMC members.

[Click here to read the full behavioral health integration report.](#)

UCSF Releases Cal MediConnect Polling Results and Notes Differences by Member Characteristics

This month, the University of California, San Francisco released Cal MediConnect (CMC) polling results that compare CMC beneficiary experience data by county, race, language and disability based on responses of just over 2,900 dual eligibles in 2018.

[Click here to read more about beneficiary polling results.](#)

Enrollment and Performance Data

Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards [here](#).

CCI Outreach

Los Angeles County



4/4 - Outreach specialists answered questions and shared information during **Homeless Connect Day** at Los Angeles' Hollenbeck Park.

4/6 - State outreach specialists engaged beneficiaries and caregivers during the **Disabilities Athletics Fair** at Mt. San Antonio College in Walnut.



4/26 - **El Potrero Senior Center** partnered with state outreach specialists to host a health fair for seniors in El Monte. More than 150 people and 28 vendors participated in the event.

Riverside County

4/27 - Outreach specialists fielded questions and shared information during the annual Healthy Jurupa Valley health fair extravaganza in Jurupa Valley.



San Bernardino County



4/9 - State outreach specialists engaged with beneficiaries and caregivers at the **Baseline Plaza's Senior Housing health fair** in San Bernardino.

San Diego County

4/20 - An outreach specialist hosted a CCI resource table at the **CARE Community Resource Centre's resource fair** in National City.



Other Recent Outreach Events

[Click here for a full list of outreach events.](#)

Upcoming Events

[To view the calendar of future outreach events, please click here.](#)

Provider Webinars



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. The next webinar will be held on Wednesday, July 31, from 12 - 1 p.m. and will include key information on OneCare Connect and improper billing for Orange County physicians.

- [Webinar for Orange County providers](#)

Request a Presentation

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

Resources & Links

Information for Beneficiaries and Caregivers

If you want more details about the CCI, click the box on the right to review the Beneficiary Toolkit. To request a toolkit, email info@calduals.org.

**Beneficiary
Toolkit**

Information for Physicians

If you are a provider, click the box on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request a toolkit, email info@calduals.org.

**Physician
Toolkit**

Information for Case Managers

If you are a case manager, click the box on the right to access the Case Manager Toolkit. The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners. To request a toolkit, email info@calduals.org.

**Case
Manager
Toolkit**

Information for Social Workers

Information is available in the Social Worker Resource Guide for social workers and county case managers to learn about the basics of Cal MediConnect health plans, obtain help in identifying their client's options, and receive guidance in coordinating their client's care. The guide is available by clicking the box on the right.

**Social
Worker
Resource
Guide**

Contact

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the box on the right.

**Contact
Information**

Did we miss something?

If you or your agency are conducting CCI outreach and want it featured in the next update, please email info@calduals.org.

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