



Keeping You Informed About Medicare / Medi-Cal Integration

## ***Coordinated Care Initiative*** ***Monthly Update: September 2018***

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[Click here for an accessible version of this newsletter.](#)

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### **Announcements and Updates**

#### **Stakeholder Feedback Requested on Model of Care Recommendations for Multipurpose Senior Services Program**

In preparation for the transition of Multipurpose Senior Services Program (MSSP) sites to become a fully integrated Medi-Cal managed care benefit, the Department of Health Care Services (DHCS) and the California Department of Aging (CDA) have convened a Model of Care Workgroup composed of the two agencies, MSSP sites, and managed care plans. The workgroup's goal is to develop recommendations for a model of care for the new Home and Community-Based Services Care Planning and Management benefit that will take the place of the MSSP program.

DHCS and CDA are seeking public comment on the workgroup's [first set of recommendations](#). The public comment period will be open for the month of September, with comments due by close of business on Monday, October 1, 2018 to [info@calduals.org](mailto:info@calduals.org).

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#### **Cal MediConnect Agent/Broker Pilot: Plan Selection, Readiness, and Data Reporting Overview**

Last week, DHCS announced that L.A. Care Health Plan is the only Cal MediConnect plan which applied and qualifies for the Cal MediConnect Agent/Broker Pilot. For a summary of the plan selection process, the readiness review the plan must meet,

and the data/reporting requirements to provide oversight of the pilot and ensure consumer protections, read the [full Cal MediConnect Agent/Broker Pilot Overview](#).

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## **Release of Cal MediConnect Best Practices Summary for Long-Term Services and Supports**

On August 31, 2018, DHCS released a new report, "[Improving Care Coordination for Members with Long-Term Services and Supports: Findings from the Cal MediConnect Best Practice Meeting](#)."

One key focus of Cal MediConnect (CMC) - as well as the broader Coordinated Care Initiative (CCI) - is to better integrate long-term services and supports (LTSS) for Medicare and Medi-Cal beneficiaries. Several years into the program, evaluation findings indicate that, while CMC provides a valuable new pathway for serving dual eligibles, more work can be done to:

- Connect members to LTSS services; and
- Better integrate and coordinate those services with the more traditional medical benefits that health plans offer.

[Download the report and review the best practices.](#)

## **Enrollment and Performance Data**

Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards [here](#).

## **CCI Outreach**

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### Featured Events

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***Los Angeles County***



**8/29** - Beneficiaries and their families and caregivers attended the Fourth Annual CCI Health Fair at **Angelus Plaza Senior Activity Center** in Los Angeles.



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### ***San Bernardino County***

**8/16** - Caregivers and beneficiaries learned about Cal MediConnect from state outreach staff during the **Inland Behavioral & Health Center's Community Festival** in San Bernardino.



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### ***San Diego County***



**8/17** - State outreach staff spoke with beneficiaries and shared CCI materials while hosting a resource table at the **Mira Mesa Senior Center Resource Fair** in San Diego.

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## ***Santa Clara County***

**8/15** - A state outreach specialist shared CCI information in a presentation to the monthly caregivers' support group at **Live Oak Adult Day Center** in San Jose.



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### ***Other Recent Events***

[Click here for a full list of other outreach events.](#)

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### ***Upcoming Events***

[To view the calendar of future outreach events, please click here.](#)

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### ***Provider Webinars***



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
  - [Webinar for Orange County Providers](#)
  - [Webinar for Riverside and San Bernardino County Providers](#)
  - [Webinar for San Diego County Providers](#)
  - [Webinar for Santa Clara County Providers](#)
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### ***Request a Presentation***

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

# Resources & Links

## ***Information for Beneficiaries and Caregivers***

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Beneficiary  
Toolkit**

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## ***Information for Physicians***

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Physician  
Toolkit**

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## ***Information for Case Managers***

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case  
Manager  
Toolkit**

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## ***Information for Social Workers***

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social  
Worker  
Resource  
Guide**

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## ***Contact***

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact  
Information**

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## ***Did we miss something?***

If you or your agency are conducting CCI outreach and want it featured in the next update, please email [info@calduals.org](mailto:info@calduals.org).

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