

Do You Have Free Medi-Cal? Have You Been Billed?



Does your doctor:

- *Charge you co-pays?*
- *Bill you for treatments you thought were covered?*

Your doctor may be balance billing you illegally.

Here are two examples of balance billing:

- You have both Medicare and Medi-Cal. You go to your doctor. The visit costs \$100. The doctor bills you \$20. The doctor cannot do this by law.
- You have Medi-Cal. After a hospital treatment, you get a bill from an anesthesiologist. This bill may be illegal.



If you have free Medi-Cal, balance billing is illegal.

What should you do if you think you've been balance billed?

- **Get free legal help!** Call the Health Consumer Alliance (HCA) at 1-888-804-3536. Note that HCA is not a part of any other government agency and cannot pay, forgive, or cancel any bills.
- **Hotline hours:** Monday through Friday, 9AM-5PM at 1-888-804-3536.